

QUALITY POLICY

ElectrAtest Limited (the "Organisation") aims to provide a high quality electrical appliance and machinery safety testing service to its customers on time and within budget.

The Organisation operates a Quality Management System that has gained BS EN ISO9001:2000 certification, including aspects specific to the provision of electrical safety testing services.

The management is committed to:

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and legal requirements.
3. Establish the Quality Policy and its objectives
4. Conduct Management Reviews of the effectiveness of the implementation of the Quality Management System.
5. Ensure the availability of resources

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

In addition to all English and EEC commercial legislation and regulations, the Organisation complies with all legislation and regulations specifically related to its business activities.

The Organisation constantly monitors its quality performance and implements improvements when appropriate

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy and the Management Review minutes are given to all members of staff as a means of communicating the effectiveness of the Quality Management System.



SIGNED

Lynda Hewitt

NAME

22/02/07

DATE